

DECLARATION OF IMPARTIALITY

The work of AENOR China is stipulated in the statutory directives and developed in accordance with the regulations which determine the purpose, responsibility and functions of the Association, is the essence of the organization and the cornerstone that sustains its contribution to the welfare of society, through its conformity assessment activities and by means of promoting a culture of quality, the environment and safety.

All the AENOR China sources of financing come from the conformity assessment activities. None of them implies a threat to impartiality required for certification, validation or verification.

Accuracy, impartiality, and the technical competence of its personnel are AENOR China's most important assets, making up the essence of an institution that aims to contribute to the welfare of society with its work.

AENOR China has an efficient management system that ensures diligence and impartiality in its work, and which includes tools for the permanent supervision and monitoring of compliance.

Regarding the management of conflicts of interest relating to the outsourcing of conformity assessment services, AENOR China has the relevant service provision agreements where the commitments of the external entities relating to confidentiality and impartiality are included. Moreover, each person providing services at or for AENOR China is obliged to accept and sign, on an individual basis, the relevant Code of conduct, where there are clauses relating to confidentiality and impartiality.

Furthermore, the democratic structure of AENOR China's governing bodies and the system established for decision-making is another safeguard of impartiality, both at the time when decisions are taken and in the analysis of the objective and confirmed data and information on which they are based.

As conformity assessment falls within the Services sector, the role of individuals is vital and their effect on impartiality essential. As a result, the necessary precautions have been taken, as shown in the appropriate documents, to ensure the absence of conflicts of interests that may violate the impartiality of personal proceedings. This is in addition to a thorough ratings process to define and evaluate the competence of the personnel involved in the conformity assessment processes and the design of its continuous training.

The Governing Bodies, and the functional structure of AENOR China as a whole, are firmly convinced that impartiality and conformity assessment are an inseparable binomial, and this principle is the reason for this Declaration that the Committee of Impartiality guarantees and ratifies, and undertakes to hereafter ensure compliance with, in accordance with the duties that have been entrusted to it, as well as analyze any suggestion or improvement related to impartiality.

Originator	Approved by	Signature	Page 1 of 1
Quality Manager	Managing Director		